

# COMPLAINT REPORT

<p><b>(will be filled in by the customer)</b> <b>Name and address of buyer:</b></p>     <p><b>Return address for shipping the goods:</b> (If it is the same as above, do not fill!)</p>	<p><b>Contact person:</b></p> <p><b>Telephone / fax:</b></p> <p><b>Mobil:</b></p> <p><b>E-mail:</b></p> <p><b>Notes:</b></p>
--	--

<p><b>Claimed Goods:</b></p>  <p><b>Purchase date:</b> (Invoice date)</p> <p><b>Invoice number:</b></p>
---

<p><b>Detailed description of the defect:</b></p>          <p><b>Suggestion method for resolving a claim:</b></p>
---

<p>1. In applying the rights of liability for defects, it is advisable to attach a proof of purchase of goods or an invoice, if issued, or another document proving the purchase of goods.</p> <p>2. When sending goods the buyer is obliged to pack the goods in a suitable packaging to avoid damage or destruction.</p> <p><b>Date:</b> _____ <b>Signature of buyer:</b> _____</p>
---

<p><b>(will be filled in by the seller)</b> <b>Date of complaint:</b></p> <p><b>The complaint is being processed:</b></p> <p><b>Statement of seller:</b></p>          <p><b>Date:</b> _____ <b>Signature of seller:</b> _____</p>
---